



# COMMUNICATION ON PROGRESS 2023

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CARE FOR THOSE WHO CARE FOR US ALL

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# WELCOME TO COP REPORT 2023

## ABOUT THIS REPORT

At AP Services, we recognize that sustainable development is a shared responsibility. Our COP report serves as a testament to our dedication to upholding the UNGC principles, as well as a platform to communicate our progress, challenges, and aspirations.

Within these pages, you will find an overview of our policies, initiatives, and collaborative efforts that underpin our commitment to sustainable practices. We firmly believe that sustainability is not a standalone concept but an integral part of how we conduct business. Our report highlights the progress we have made, and identifies areas where we can improve.

We invite you to explore our COP report and join us in our mission to create a more sustainable and responsible future. Together, we can make a difference and leave a positive legacy for generations to come.

# AP SERVICES AT A GLANCE



## DELIVERING LIFESAVING SOLUTIONS FOR CRITICAL SITUATIONS

AP Services is a provider of pre-hospital emergency equipment, comprehensive solutions, and expert advice. Since 2004, we have focused on saving lives and preventing permanent disabilities in challenging environments like offshore industries, disaster areas, and war zones.

Our trusted reputation is built on developing tailored solutions for esteemed organizations such as the Red Cross, the UN, NATO, and Scandinavian armed forces.

With extensive practical experience and a vast network of experts, AP Services delivers customized solutions meeting specific customer needs. Our expertise spans diverse industries and environments, serving soldiers in high-risk regions, miners in East Greenland, and offshore wind turbine engineers.

Our mission is to reduce loss of life and limbs while expanding treatment options in critical situations. We develop and deliver pre-hospital emergency equipment, solutions, and expert advice to enhance emergency care and save lives. By equipping first responders and medical professionals with essential tools and resources, we make a tangible impact.

Focused on high-risk settings like offshore industries, catastrophes, and conflict zones, we ensure the safety and well-being of individuals facing demanding circumstances. Collaborating with top equipment manufacturers, we source solutions aligned with customers' specific requirements.

AP Services is a trusted partner in delivering life-saving solutions for critical situations. With unwavering dedication, we reduce loss of life and limbs, expand treatment options, and enhance emergency care in challenging environments.

# OUR VALUES



## LIFE-SAVING DEDICATION

We are dedicated to saving lives and preventing disabilities in challenging environments. Our mission is to reduce loss of life and limbs while expanding treatment options for individuals in critical situations.

## TAILORED SOLUTIONS

We deliver customized solutions that meet specific needs by drawing on our practical experience and expert networks. Collaborating closely with equipment manufacturers, we ensure our solutions align precisely with customer requirements.

## TRUSTED COLLABORATION

With a proven track record, we are a trusted advisor and partner to esteemed organizations. Through collaborative efforts, we prioritize the safety and well-being of individuals in demanding circumstances, building trust and delivering solutions.

# TRACK RECORD

WE PROVIDE LIFESAVING PURPOSES AS WELL AS KNOWLEDGE ON HOW TO PROPERLY USE OUR EQUIPMENT



Since 2004, AP Services has solved mission-critical issues for its global customers and partners.

Here are a few of the projects that AP Services has executed:

## 2004

Mission Essential Equipment project for EU Close Protection Teams, Kosovo

## 2005

Mission Essential Equipment, Personnel, Service, remote mining project, East Greenland

## 2006

Mission Essential Equipment, Personnel, Service, remote mining project, East Greenland

Mission Essential Training, Personnel, Naval Special Forces, Denmark

## 2007

Mission Essential Education, Training, Danish Army ISAF 4, Denmark

## 2008

Mission Essential Education, Training, Danish Army ISAF 4A, Denmark

## 2009

Mission Essential Education, Training, Danish National Guard Medical Troops

Mission Essential Equipment, Response Ambulance Service, Denmark

Mission Essential Equipment, Falck Rednings Korps A/S

Mission Essential Personnel, Service, EU ATLAS Anti-Terror Exercise, Denmark/Norway

## 2010

Mission Essential Training, Equipment, Service, Siemens Wind Power, Denmark/Germany

Mission Essential Equipment for Danish Foreign Ministry, Morocco/West Africa

Mission Essential Services, Equipment for MHW Deutschland, Haiti

## 2011

Mission Essential Personnel, Service for EU ATLAS Anti-Terror Exercise, Norway

Mission Essential Training, Equipment, Service, Siemens Wind Power, Denmark/Germany

## 2012

Mission Essential Equipment for Danish Foreign Ministry, Afghanistan

## 2013

Mission Essential Training for MAERSK, Denmark

Long Term Agreement with NATO / NSPA, Brussels

## 2014

Long Term Agreement with the Norwegian Armed Forces

Long Term Agreement with EU, Global

Mission Essential Equipment for HEMS, DK

Mission Essential Equipment for FALCK, DK

Long Term Agreement with UN, Global

## 2015

Long Term Agreement with World Food Program

Long Term Agreement with NATO / NSPA

Mission Essential Equipment for EU mission, Mali

Mission Essential Equipment for EU mission, Ukraine

Mission Essential Equipment for Danish Police

## 2016

Long Term Agreement with NATO / NSPA

Long Term Agreement with UNICEF

Framework Agreement with Danish Military

## 2017

Framework Agreement with Danish Military

Mission Essential Equipment EUAM Ukraine

## 2018

Mission Essential Equipment EUAM Iraq

Framework Agreement with Danish Military

Mission Essential Equipment EUAM Iraq

## 2019

Mission Essential Equipment EU-CAP Somalia

Mission Essential Equipment FAO Somalia

Mission Essential Medical Equipment for Danish Defence Acquisition and Logistics Organization (DALO)

Mission Essential Medical Equipment for Danish National Police

Mission Essential Medical Equipment for EUAM Iraq

Mission Essential Medical Equipment for OSCE

Mission Essential Medical Equipment for UNFAO

Mission Essential Medical Equipment for UNHCR

Mission Essential Medical Equipment for UNDSS

## 2020

Mission Essential Medical Equipment for EUCAP

Mission Essential Medical Equipment for EUBAM

Mission Essential Medical Equipment for UNHCR

Mission Essential Medical Equipment for UNICEF

Mission Critical Medical Equipment for EEAS  
Mission Critical Medical Equipment for IOM

Mission Critical Medical Equipment for NATO

Mission Essential Medical Equipment for UNOPS

## 2021

Mission Essential Medical Equipment for UNITAR

Mission Essential Medical Equipment for UNMAS

Mission Essential Medical Equipment for NATO

Mission Essential Medical Equipment for Danish Defence Acquisition and Logistics Organization (DALO)

Mission Essential Medical Equipment for Danish National Police

Mission Essential Medical Equipment for UNOPS

## 2022

Mission Essential Medical Equipment for Danish Defense Acquisition and Logistics Organization (DALO)

Mission Essential Medical Equipment for Norwegian Defense

Mission Essential Medical Equipment for Crown Agents

Mission Essential Medical Equipment for EUCAP

Mission Essential Medical Equipment for IOM

Mission Essential Medical Equipment for UNITAR

Mission Essential Medical Equipment for EUAM

## 2022

Mission Essential Medical Equipment for EEAS

Mission Essential Medical Equipment for NSPA

Mission Essential Medical Equipment for FAO

Mission Essential Medical Equipment for UNITAR

Mission Essential Medical Equipment for WFP

Mission Essential Medical Equipment for IOM

Mission Essential Medical Equipment for UNHCR

Mission Essential Medical Equipment for UNSSC

## 2023

Mission Essential Medical Equipment for EEAS

Mission Essential Medical Equipment for NSPA

Mission Essential Medical Equipment for FAO

Mission Essential Medical Equipment for UNITAR

Mission Essential Medical Equipment for WFP

Mission Essential Medical Equipment for IOM

Mission Essential Medical Equipment for UNHCR

Mission Essential Medical Equipment for UNSSC



# SOLUTIONS AND EXPERTISE

## CUSTOMIZED SOLUTIONS FOR LIFESAVING CARE

AP Services specializes in providing vital solutions to prevent disabilities and save lives in challenging environments.

Our comprehensive range of products includes advanced pre-hospital emergency equipment, medical devices, and treatment solutions.

We take a collaborative approach, working closely with our customers to understand their specific needs.

This allows us to tailor our solutions effectively, ensuring they meet the unique requirements of each situation.

We prioritize partnerships with top manufacturers to ensure the highest standards of quality and reliability.

At AP Services, we are committed to delivering exceptional service and support.

Our goal is to enhance emergency care and make a significant impact in protecting lives. By choosing AP Services, you gain access to a wide array of life-saving solutions customized to address the demands of your specific challenges.



# SUSTAINABLE DEVELOPMENT GOALS

17 GOALS TO TRANSFORM OUR WORLD  
THIS IS WHAT WE DO



## Goal 3: GOOD HEALTH AND WELL-BEING

### Subgoal 3.3 Fight Contagious Diseases:

AP Services deliver prehospital equipment, medicine, and sanitation equipment. Our aim is to minimize deaths caused by treatable diseases.

### Subgoal 3.6 Half Deaths in Traffic Accidents:

One of our focus points is safety lights, initially designed to protect first responders on hazardous and dark roads. Our objective is to expand the customer segments as we firmly believe that these lights can significantly reduce the number of lives lost in traffic accidents caused by poor visibility.

### Subgoal 3.8/3.b Access to medicine and Medical advice:

AP Services has obtained approval to sell medicine, enabling us to provide faster and more efficient supply to our customers. Ultimately, this will have a positive impact on end-users in high-risk areas where our customers operate.



## Goal 7: AFFORDABLE AND CLEAN ENERGY

### Clean and renewable energy solution

We are pleased to announce that we have installed a 50KW solar panel system on our building. This system is expected to generate approximately 50,000 kWh of electricity per year, which is equivalent up to 30 tons of CO<sub>2</sub> emissions saved annually. The system was installed in June 2023 and has already started generating clean energy.

In addition to the solar panel system, we have also installed four charging stations for electric and plug-in hybrid vehicles. This is part of our commitment to sustainability and reducing our carbon footprint.



# 29,916

Kg of CO<sub>2</sub> emissions saved annually

*This is the projected annual CO<sub>2</sub> emissions reduction based on typical Danish weather patterns and the anticipated amount of electricity generated by the system under these conditions.*



## Goal 12: RESPONSIBLE CONSUMPTION AND PRODUCTION

### Subgoal 12.5 Reduce the amount of waste:

We frequently receive goods on pallets from countries outside of Europe, which are not permitted for use within the EU. To address this, we have established an agreement with a local entrepreneur who can utilize these pallets in their production processes. This arrangement ensures that the pallets are given a new lease on life and contribute to supporting a local business, rather than being discarded as waste.

### Subgoal 12.5 Reduce the amount of waste:

We are currently utilizing a cardboard shredder, allowing us to reuse all the packaging materials we receive. This means that any packaging we receive will either be utilized in creating new packaging or shredded and repurposed for packaging protection.



*Shredded cardboard used for packaging protection*



## Goal 15: LIFE ON LAND

### Subgoal 15.2 Stop deforestation and restore damaged forests:

AP Services has made an investment in a 57-acre land where we have planted 5,154 pine trees, 10,292 deciduous trees, and 10,579 bushes of various types.

### Subgoal 15.5 Protect biodiversity and natural habitats:

The newly planted 1.6-acre forest will enhance local biodiversity by creating areas for wildlife to feed, breed, and find shelter.

### Subgoal 15.a Mobilize funding to protect and use nature sustainably:

We utilize AP Pension, and all of our employees have received training on making green investments with their pension savings. We are proud to share that every employee has embraced this opportunity and is actively investing their pension savings in environmentally friendly options.



## Goal 16: PEACE, JUSTICE AND STRONG INSTITUTIONS

### Subgoal 16.1 Reduce violence-related deaths:

Our products have a core aim of reducing fatalities and increasing survival rates in life-threatening incidents. Our first and most popular product is the Tourniquet, which has one primary goal: to prevent patients from bleeding out and succumbing to death. Tourniquets are primarily used by the military in battle scenarios, where the mortality rates from bleedouts were previously horrific before the introduction of the Tourniquet.

### Subgoal 16.5 Reduce corruption and bribery significantly:

At AP Services, we have a Code of Conduct that serves as our guiding principle when working with external partners. We adhere strictly to ethical standards, and we have a zero-tolerance policy towards corruption and bribery.

# OUR COMMITMENT TO THE GLOBAL COMPACT PRINCIPLES

## HUMAN RIGHTS

AP Services cares for adherence to human rights; it constitutes a significant element of corporate responsibility at AP Services. We wish to promote general human rights and work towards better healthcare by utilizing advanced technology, modernized equipment, and education from highly trained specialists.

Saving lives is undoubtedly the core of our business, and our aim is to do so every day. AP Services is committed to conducting all of its business in a legal and ethical manner, following an ethos of transparency and our mission statement: "Products to save lives and limbs."

We are fully committed to supporting and respecting the protection of internationally proclaimed human rights and ensuring that we are not complicit in human rights abuses. We support the Universal Declaration of Human Rights and its conventions, as well as the European Human Rights Declaration written in the EU Charter, and we are acutely aware of their implications and our obligations therein.

Our human rights policy, along with the associated procedures for handling violations, remains under con-

tinual review. AP Services fully complies with Danish legislation regarding human rights.

We actively engage in programs that can enhance welfare and human rights within our field of knowledge. Every year, we offer medical products with a limited or extended life cycle, free of charge, to rescue personnel for training purposes. We understand the importance of working with real tourniquets instead of simulating their presence. Pre-hospital equipment is vital for treating wounds and injuries. We believe that valuable medical equipment should never go to waste, and training with the correct equipment can enhance the quality of treatment and knowledge, potentially making a difference between life and death.

We want to emphasize that we are committed to equal rights and opportunities within our company. Gender equality exists at all levels within our organization.

At AP Services, we believe in qualifications, values, experience, and the willingness to learn above all else. We do not make judgments based on gender, sexuality, race, political beliefs, or religious beliefs.



## LABOUR RIGHTS

Our mission is to enhance pre-hospital treatment possibilities in dangerous and remote areas. This is primarily achieved through the education of our employees, aiming to reduce risks for individuals whose lives are in danger. We prepare them for any potential incidents by providing pre-hospital emergency treatment options, medical equipment, solutions, advice, and, most importantly, training.

We encourage all our stakeholders to uphold our high standards regarding personal well-being, safety, training practices, and working conditions.

In compliance with labor regulations, we conduct preliminary and periodic medical health checks for our employees and instructors.

AP Services strives to prevent accidents, injuries, and physical disabilities in the workplace. We acknowledge the risks that our clients and employees face when entering new and unfamiliar operational areas.

AP Services always fulfills all statutory health and safety obligations as outlined in Danish working environment legislation.

To decrease occupational accidents and improve our safety performance, our standard preventive measures vary depending on the task at hand. Different tasks possess varying levels of risk potential.

We maintain detailed records of work-related accidents and establish an accurate and verifiable baseline for future monitoring and benchmarking purposes. This allows us to make necessary changes to minimize such incidents. Additionally, we have initiated an annual employee satisfaction survey to ensure we provide support to our employees and continually enhance working conditions.



## ENVIRONMENT

A core principle at AP Services, which should always be our number one priority, is that people come first. However, this does not mean that sustainable and responsible use of resources is not important to AP Services.

Despite being a relatively small company, our company policy is to minimize our organizational footprint and have a minimal negative impact on the environment.

AP Services recognizes its responsibility to make a positive contribution to the environment and takes steps, no matter how small, to achieve that goal. In accordance with Danish legislation, we ensure responsible conduct within the company regarding the

environment. We believe it is crucial to protect the environment for future generations as well.

Our product catalogue consists of high-quality, multi-purpose products. The products are designed to be durable and have long lifecycle cycles. When obtaining new products, we specifically prioritize durability to avoid discarding products due to expiration dates.

AP Services reuses packing materials and cardboard boxes multiple times. We also separate reusable waste products from non-reusable ones.

In our recently renovated warehouse, we utilize an Air to Air heating solution to minimize CO2 emissions.

## ANTI CORRUPTION

AP Services has a zero-tolerance policy regarding bribery and corruption, and our policy will guide us in protecting the company against risks related to fraud, bribery, corruption, and other forms of unethical business conduct.

This policy applies to all of our employees and all of the company's business relationships, regardless of the countries in which we operate.

It is AP Services' policy to comply with all laws, rules, and regulations concerning anti-corruption and anti-bribery, wherever the company conducts its business.

The company is committed to taking actions to ensure that it does not engage in any form of corruption, including extortion and bribery.

If any employee is unsure or apprehensive about a specific situation, it is their duty to address and approach the managing director.

AP Services will continuously support its employees' knowledge and understanding of anti-corruption, the company's policy, and the code of conduct. The company will make every effort necessary to prevent corruption and bribery.

To date, no concerns have arisen regarding corruption or the ethical delivery of our services or products. The company has not been the subject of any investigations, legal cases, rulings, fines, or other relevant actions related to corruption or bribery.

## OUR GREEN INITIATIVES

- Prioritize people and the environment as core principles.
- Minimize organizational footprint and negative environmental impact.
- Comply with Danish legislation for responsible environmental conduct.
- Focus on high-quality, durable products with long lifecycle cycles.
- Reuse packing materials and cardboard boxes multiple times.
- Separate reusable waste products from non-reusable ones.



# WE ARE ISO 14001 CERTIFIED

## OUR ENVIRONMENTAL COMMITMENT

At AP Services, we are committed to environmental sustainability and minimizing our ecological footprint. As part of our dedication to responsible waste management, we prioritize waste sorting to break the cycle of excessive waste, reduce overall waste production, and promote recycling.

In our efforts to embrace cleaner energy sources, we have installed a 50 kW solar panel system to generate environmentally friendly electricity. This initiative allows us to reduce our reliance on traditional power grids and contribute to a greener future.

To further decrease our environmental impact, we have transitioned from gas heating to energy-efficient air-to-air heat pumps in our large warehouse facilities. This change significantly reduces our gas consumption while maintaining a comfortable working environment.

We are also in the process of upgrading our lighting systems to energy-efficient LED technology. This transition will not only lead to significant energy savings but also extend the lifespan of our lighting fixtures, reducing waste generated from frequent replacements.

As part of our logistics strategy, we strive to consolidate shipments whenever possible to minimize the number of deliveries and reduce carbon emissions associated with transportation. By optimizing our delivery processes, we aim to make our supply chain more efficient and environmentally conscious.

Additionally, we have implemented a paperless approach within our operations, minimizing unnecessary printing to reduce paper consumption and decrease the strain on natural resources. Through digital communication and documentation, we embrace a more sustainable and efficient way of conducting business.

We are proud to mention that AP Services is ISO 14001 certified, which reinforces our commitment to environmental management and continual improvement.

This internationally recognized certification validates our efforts to meet stringent environmental standards, minimize our environmental impact, and promote sustainability throughout our organization.

By adhering to ISO 14001 guidelines and implementing these environmentally conscious practices, we strive to make a positive difference in our operations, contribute to a greener future, and serve as an example of responsible business practices within our industry.





# SHORT & LONG-TERM GOAL SCHEME

## IN PROGRESS



### TRANSITIONING TO LED LIGHTING

Our ongoing efforts involve changing all lighting systems to LED technology. By making this transition, our primary goals are to reduce energy consumption, lower costs, and enhance sustainability across our facilities.

## IN PROGRESS



### CHEMICAL-FREE GROUND FACILITIES MAINTENANCE

We are committed to seeking environmentally friendly solutions for maintaining our outdoor premises to ensure that we do not introduce harmful substances into the ground, which could potentially cause contamination.

## COMPLETED



### SOLAR PANEL INSTALLATION AT OUR HEADQUARTERS

Our long-term goal is to install solar panels at our headquarters, harnessing nature's energy to power as much of our operations as possible.

## COMPLETED



### INSTALLATION OF ELECTRIC CAR CHARGERS

With the Danish government's strong focus on electric transportation, we consider it a natural and responsible goal to install electric power stations for charging electric cars at our workplace. This initiative will not only support the government's ambition but also serve as a motivating factor for employees to consider investing in electric vehicles.

## IN PROGRESS



### ADOPTING SUSTAINABLE PACKAGING MATERIALS

In our packaging department, we are committed to pursuing increasingly sustainable solutions, such as utilizing paper tape and exploring alternatives to plastic wrapping foil.

## IN PROGRESS



### SUSTAINABILITY-FOCUSED INTERNSHIP OPPORTUNITIES

We are actively seeking internship opportunities with a primary focus on engaging young students who are passionate about working with the Sustainable Development Goals (SDGs).

## IN PROGRESS



### ENHANCING SUPPLIER FOCUS ON SUSTAINABLE PRODUCTION

Recognizing that sustainable solutions are not a primary priority for many customers in the medical business, we are determined to take action. We aim to place greater emphasis on sustainable production and packaging by actively engaging with our suppliers. Through this approach, we hope to raise awareness and drive progress towards more sustainable practices.

# ISO 9001 CERTIFICATION

THE GLOBAL BENCHMARK FOR QUALITY MANAGEMENT SYSTEMS



## QUALITY AND SUSTAINABILITY

AP Services excels in integrating quality and sustainability, reinforcing our dedication to both. This integration ensures that our products meet stringent quality standards while simultaneously addressing environmental considerations. By harmonizing quality management principles with sustainability practices, we deliver value to our customers while contributing to a more sustainable future.



## CONTROL AND ASSURANCE

ISO 9001 certification reinforces AP Services' robust quality control and assurance processes. Through this certification, we have established documentation, procedures, and controls to maintain consistent quality in our products or services. Our adherence to ISO 9001 ensures that every step of our operations is monitored, providing our customers with the assurance of reliable and good quality.

ISO 9001  
Management System Certification

BUREAU VERITAS  
Certification Denmark A/S



ISO 9001 is an internationally recognized standard for quality management systems, emphasizing AP Services' dedication to both quality and sustainability. It helps us ensure consistent quality, meet customer requirements, and integrate sustainability practices into our operations.



## CUSTOMER SATISFACTION

This certification significantly contributes to AP Services' unwavering focus on customer satisfaction. This standard empowers us to identify and meet customer expectations more effectively. It enhances our customer communication, allowing us to understand their needs and preferences better. By prioritizing customer satisfaction, we strive to surpass their expectations and build long-term relationships.



## CONTINUOUS IMPROVEMENT

ISO 9001 certification plays a pivotal role in fostering a culture of continuous improvement at AP Services. This certification encourages us to continually enhance our processes, products, and services. We value feedback from our stakeholders and customers, which helps us identify areas for improvement. ISO 9001 ensures that we remain committed to staying ahead of the curve, driving continuous improvement.

# SUSTAINABLE FREIGHT TRANSPORTATION STRATEGY

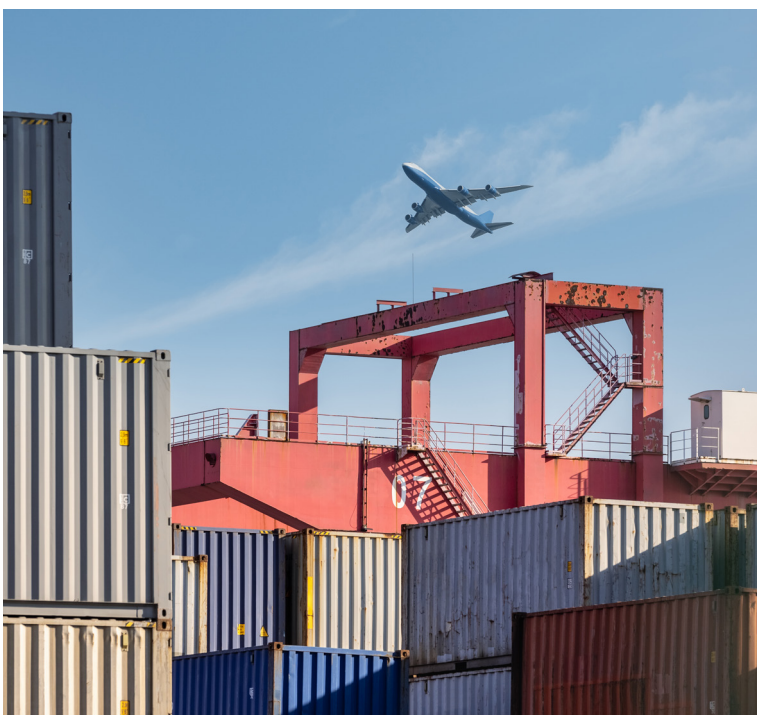
## TIMELY DELIVERY WITH ENVIRONMENTAL RESPONSIBILITY

At AP Services, we are committed to minimizing our carbon footprint and actively pursuing sustainable business practices. As part of our ongoing efforts to reduce our CO2 impact, we have a freight transportation strategy that emphasizes the use of sea freight over air freight whenever feasible. By prioritizing sea transportation, we aim to significantly lower our emissions and contribute to a greener future.

In many cases, we operate in high-risk regions and face demanding circumstances where time-sensitive delivery is paramount. For instance, when responding to natural disasters or humanitarian crises, the prompt arrival of our equipment can make a crucial difference in saving lives and alleviating suffering. In these urgent scenarios, air freight becomes necessary to ensure rapid deployment and immediate response capabilities.

However, it is important to note that our intention to increase the use of sea freight remains firm. We continuously evaluate our operations and explore innovative solutions to optimize our supply chain and minimize our environmental impact. We actively seek alternative routes and shipping methods that offer a balance between timely delivery and reduced carbon emissions.

As a responsible organization, we understand the importance of finding a balance between urgency and sustainability. We strive to make informed decisions by considering the unique requirements of each situation. Our commitment to using more sea freight than air freight is rooted in our dedication to environmental stewardship, and we continually seek opportunities to improve and expand our sustainable freight transportation practices.



## STRIKING A BALANCE

# AIR TO SEA

Through collaboration, innovation, and a steadfast focus on sustainable freight transportation, we are dedicated to making a tangible impact in emergency care while minimizing our environmental footprint.

To fulfill this commitment, we place a higher emphasis on prioritizing sea freight over air whenever feasible.



**WE TAKE CARE OF THOSE  
WHO TAKE CARE OF ALL OF US**

CARE FOR THOSE WHO CARE FOR US ALL



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