

# QUALITY POLICY

---

*AP Services' primary service is concept development, sourcing and sales of pre-hospital equipment.*

*The company is managed from the address Aulumvej 7, 7550 Sørvad.*

*The overall goal of working with quality is to strengthen the company through increased customer satisfaction and loyalty.*

The company understands quality as:

---

- Customer focus
- Fast and professional behavior when customers or stakeholders approach
- Advising customers on optimal solutions
- Delivery of the right product to the right customer at the right time
- Minimizing shelf time

In a competitive market, customers' requirements and expectations are constantly changing and increasing. The company is therefore committed to continuously improving and strengthening workflows, attitudes and competencies.

The company undertakes to comply with all relevant legal and regulatory requirements.

Sisse Lind Pedersen  
19. December 2019